SOPHOS

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Sophos XG Firewall Licensing

Contents

Introduction

This article provides an overview of the licensing for Sophos XG Firewall and related products

Although the Sophos XG Firewall licensing is very similar to what we offer for UTM 9 today, we have made some strategic changes:

- New enhanced Base Firewall license incl. IPSec and SSL VPN plus Wireless
- Software/virtual licensed by the virtual cores/RAM of the hardware
- Two new next-gen firewall bundles: EnterpriseGuard and EnterpriseProtect
- Significant changes to support licensing

Details on all of these changes can be found below.

Understanding the Naming of the Product

Our new product is called Sophos XG Firewall. This is a completely new platform and not the next version of either the Sophos UTM or Cyberoam OS. It combines elements of both Sophos and Cyberoam UTM and next-gen firewall technology but also completely new innovations and features many of you have been requesting for some time.

Under Sophos XG Firewall you may also find the following components mentioned:

Sophos Firewall OS (SF-OS) which is the firmware
XG Series Appliances which come pre-installed with SF-OS

Further Products in the XG Firewall ecosystem are:

Sophos Firewall Manager (SFM) for the central management of SF-OS firewalls
Sophos Cloud Firewall Manager (CFM), a cloud version of the above, exclusive to partners in v1
Sophos iView v2 which is our central reporting tool for SF-OS, UTM 9 and Cyberoam OS firewalls

Deployment Options and Base Firewall

XG Series Hardware

All appliances which come pre-installed with SF-OS are labelled XG. We offer the same line-up as with the SG Series and they have the same technical specifications but they do have a different BIOS. There are also two additional XG models:

- ➢ the entry level desktop appliance, XG 85 (also available as XG 85w) and
- ➢ the high-end 2U XG 750.

Please note: SF-OS comes preinstalled on XG Series and will only run on SG Series that have been upgraded from UTM 9.x. It is not possible to buy the XG Base Firewall or subscription and install directly on SG hardware. Please contact your Channel Account Manager if you have any questions.

Base Firewall

A perpetual Base Firewall license is included in the purchase price of every XG Series appliance.

The Base Firewall includes:
- Network Firewall
- SSL and IPSec VPN (no renewal required but IPSec client licenses are sold separately)
- Complete wireless protection, incl. hotspot support and voucher system

This is the equivalent of the Essential Firewall with Sophos UTM but with much enhanced features.

Type of license	perpetual
How to buy	Included in hardware purchase price Purchased when buying software/virtual

Software/Virtual

We have changed the way in which we license software and virtual for XG Firewall from IP/User bands to (virtual) cores/RAM of the hardware it's being installed on. This simplifies the selection of the right license for many scenarios and is more in line with industry standards.

Understanding the Naming for software/virtual

Example: SFv4C6
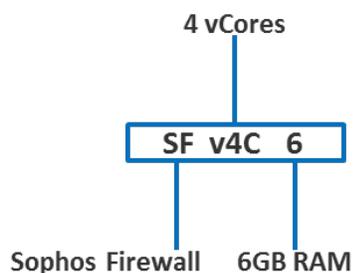
Your product will only work with the number of (virtual) cores and (virtual) RAM it is licensed for. For example, if you add more RAM to the above license, not more than 6 GB will be addressed unless you change your license. In such cases, please contact your Channel Account Manager for a quote.

What you are actually purchasing when you select one of our virtual/software options from the price list is the Base Firewall. See above for full details of what is included in the Base Firewall.

Please note: Sophos UTM licensing for virtual/software remains unchanged.

Subscriptions and Bundles

XG Firewall offers the option to purchase individual software subscriptions. Bundles are also available that provide the best value.

Individual Subscriptions

XG Firewall offers the following subscription modules for individual purchase or as part of bundles:

- Sandstorm Protection
- Network Protection
- Web Protection
- Email Protection
- Web Server Protection

XG Firewall Features by Subscription Summary

Features (as listed above)		FullGuard Plus				
			FullGuard			
			EnterpriseGuard			
	Base Firewall	Sandstorm Protection	Network Protection	Web Protection	Email Protection	Web Server Protection
General Management (incl. HA)	●					
Firewall, Networking & Routing	●					
Base Traffic Shaping & Quotas	●					
Secure Wireless	●					
Authentication	●					
Self-Serve User Portal	●					
Base VPN Options	●					
IPSec Client	Sold seperately					
Sandstorm Protection		●				
Intrusion Prevention (IPS)			●			
ATP and Security Heartbeat™			●			
Remote Ethernet Device (RED) VPN			●			
Clientless VPN			●			
Web Protection and Control				●		
Application Protection and Control				●		
Web and App Traffic Shaping				●		
Email Protection and Control					●	
Email Quarantine Management					●	
Email Encryption and DLP					●	
Web Application Firewall Protection						●
Logging and Reporting	●		●	●	●	●

Consult the XG Firewall Feature List for a complete list of features in each module.

The key differences from Sophos UTM are:

- No Wireless Protection subscription as that is now included in the Base Firewall license
- No Endpoint Protection subscription as we will use the Cloud Endpoint, e.g. for Heartbeat
- Feature upgrades/updates included for 90 days so a support option should be quoted on top to ensure your customer receives product updates and upgrades and warranty beyond the first year for HW models
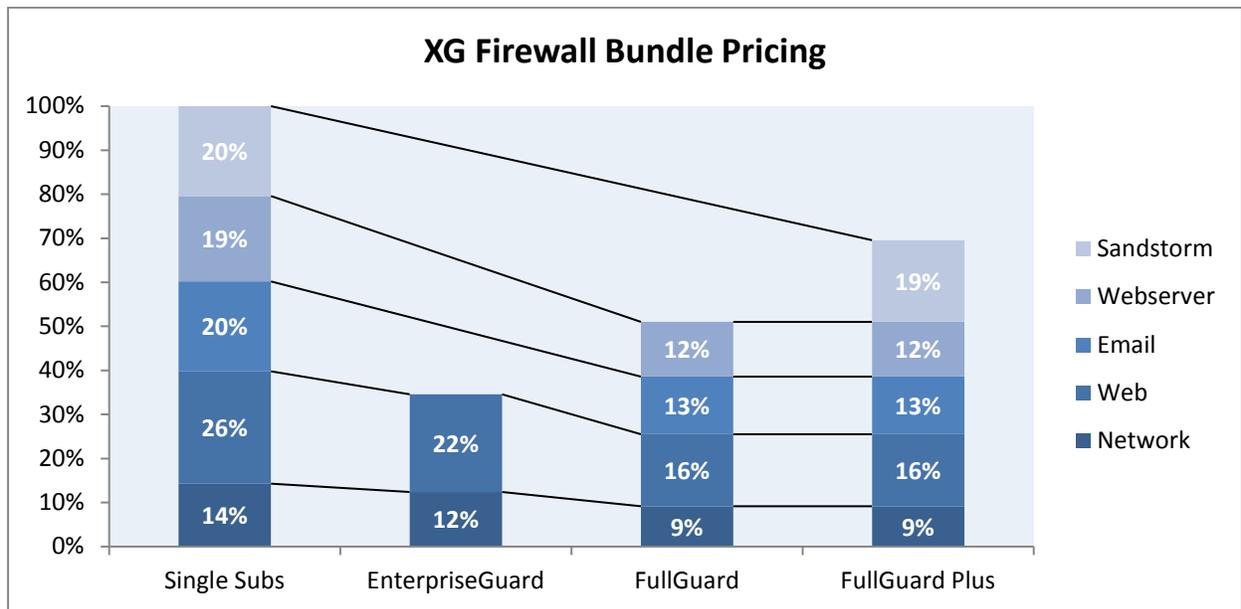
Product Bundles

With the introduction of new bundles for XG Firewall we offer a simpler way for you to sell a next-generation firewall. Each of the bundles can be combined with an XG Series appliance OR software/virtual appliance of the customer's choice. This means you have the following appliance bundles which can be purchased as a single SKU:

- EnterpriseProtect - the ideal choice for customers looking strictly for next-generation firewall features (we recommend that EnterpriseProtect customers also add Sandstorm for the best protection)
- TotalProtect - the most cost-effective way to buy traditional UTM protection. While TotalProtect has been a great bundle in the past, it is now better to lead with TotalProtect Plus (below).
- TotalProtect Plus – is the most cost-effective way to buy all-in-one protection including Sophos Sandstorm. TotalProtect Plus is the lead product as it offers the best value for money when buying complete protection together with an appliance (hardware/software/virtual)
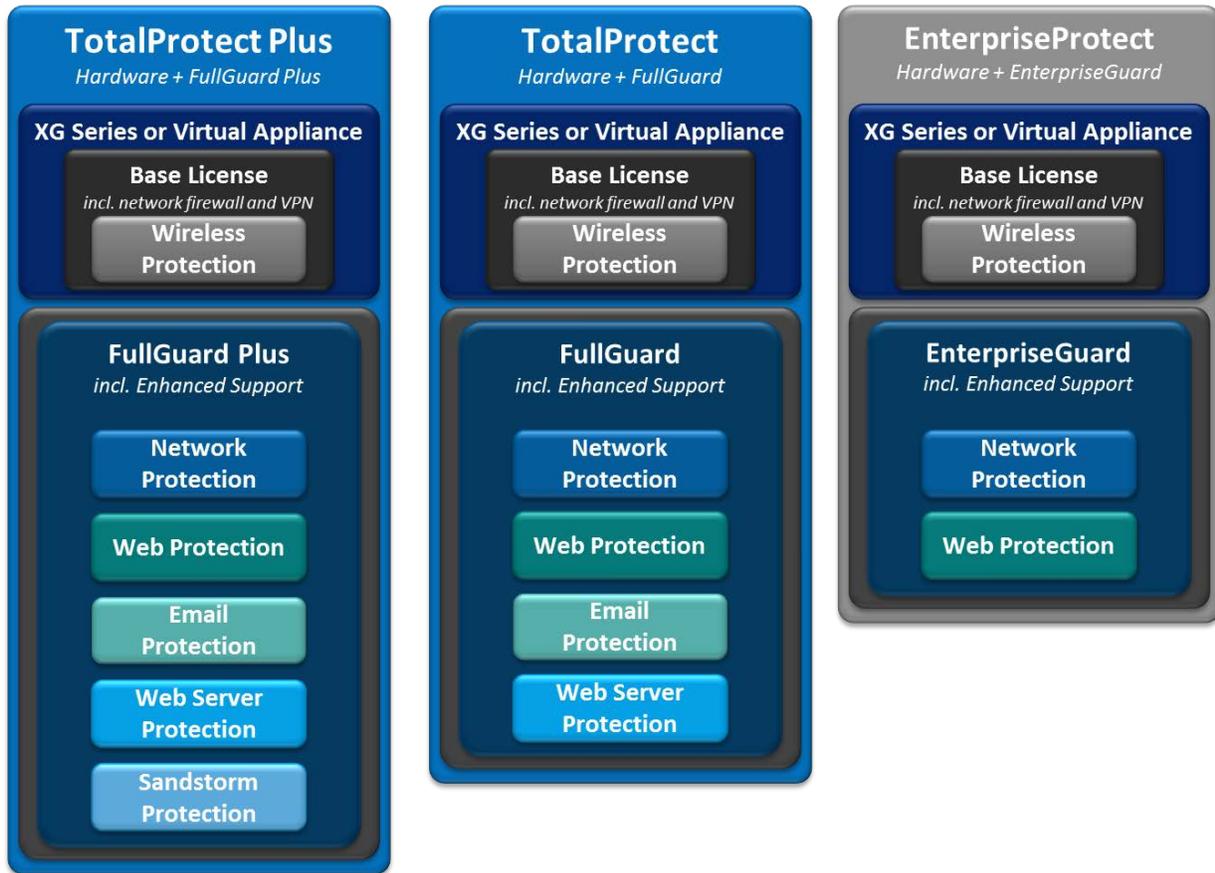
Savings with Bundles vs. Individual Subscriptions

The following chart shows the benefits of bundles over individual subscriptions. These prices exclude support.

- FullGuard Plus provides a discount of 31% over individual subscriptions
- FullGuard provides a discount of 36% over individual subscriptions
- EnterpriseGuard provides a discount of 15% over individual subscriptions

Overview Sophos XG Firewall Licensing with Appliance

TotalProtect Plus	TotalProtect	EnterpriseProtect
Hardware + FullGuard Plus	*Hardware + FullGuard*	*Hardware + EnterpriseGuard*
XG Series or Virtual Appliance	**XG Series or Virtual Appliance**	**XG Series or Virtual Appliance**
Base License *incl. network firewall and VPN* — **Wireless Protection**	**Base License** *incl. network firewall and VPN* — **Wireless Protection**	**Base License** *incl. network firewall and VPN* — **Wireless Protection**
FullGuard Plus *incl. Enhanced Support*	**FullGuard** *incl. Enhanced Support*	**EnterpriseGuard** *incl. Enhanced Support*
Network Protection	**Network Protection**	**Network Protection**
Web Protection	**Web Protection**	**Web Protection**
Email Protection	**Email Protection**	
Web Server Protection	**Web Server Protection**	
Sandstorm Protection		

Please note: A short video explanation of the licensing using an example with XG hardware is available for partners <u>here</u>

What appears on the License Schedule

When Sophos processes the order a License Schedule is produced. There will be an entry for each appliance or subscription purchased.

For subscriptions, what is displayed on the License Schedule depends on whether it is a New or Renewal purchase and whether the License Schedule is delivered to the customer by Sophos or not.
- New subscriptions – a license key will be displayed and needs to be activated
- Renewals in North America and UK – the license will be activated when Sophos processes the order and so the license itself is displayed and no key activation is required
- Renewal outside North America and UK - a license key will be displayed and needs to be activated

Renewals and Mid-Term Changes to existing purchased licenses

XG licenses are identified by the serial number of the appliance on which the licenses are running. So, when ordering a renewal or requesting a quote for a mid-term change to an existing purchased license, the serial number of the appliance needs to be provided on the order. This is a change from Sophos UTM where it was the License ID that needed to be provided.

The serial number can be found on the Control Center screen of the appliance (as shown below) and will match that found on the License Schedule from the original purchase unless the unit has been replaced by Sophos due to a fault. Serial numbers are also visible in the Partner Portal.
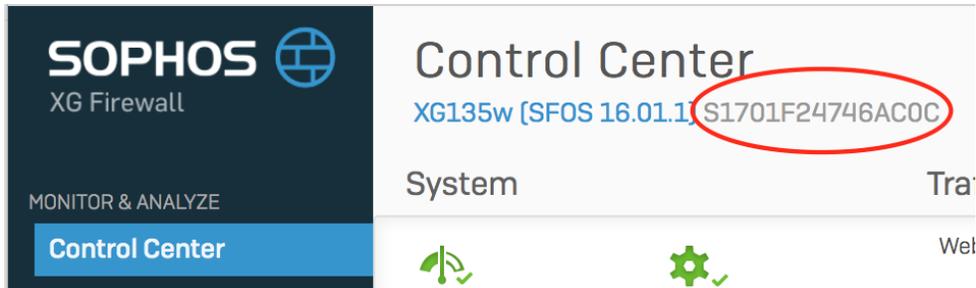
Please note: If the original purchase was TotalProtect or TotalProtect Plus then the renewal will be for FullGuard or FullGuard Plus respectively for that appliance model, and if the original purchase was EnterpriseProtect then it's EnterpriseGuard.

Please note: If it is a Sophos UTM (SG Series) or Cyberoam NG / iA series that has been upgraded to run SF-OS then it is the equivalent XG renewal license that should be ordered and not the Sophos UTM or Cyberoam renewal license. In the case of an SG series appliance that has been upgraded simply order the XG SKU that matches the model number of the SG appliance, for example if an SG125 appliance then order the XG125 renewal license SKU.

When an existing subscription is renewed into a bundle, the new subscriptions that are part of the bundle will not start until the original subscription expires even if the subscription is activated in advance. If the new subscriptions need to start straight away then a mid-term change order needs to be processed and for this the distributor will need Sophos to produce a quote. Any subscription that is activated but not yet started will show a status of 'Pending' on the appliance licensing screen and in MySophos.

High Availability (HA)

The first release of XG Firewall supports two nodes in a cluster. When licensing products in active/passive or active/active mode the following table provides guidance on which licenses will be required.

#	Use case description	Licenses
1	Hardware Active-Active	2 required, i.e. 1 for each active appliance. Active subscriptions must match (e.g. Network Protection, Web Protection) Subscription expiry dates don't have to match although it is best practice for them to do so
2	Hardware Active-Passive	2 required, 1 for the Active/Master appliance and 1 (Base Firewall only) for the Passive appliance. The Base Firewall is included in the purchase price of the appliance.
3	Software/Virtual Active-Active	(Same as for hardware appliances) 2 required, i.e. 1 for each active device. Active subscriptions must match (e.g. Network Protection, Web Protection) Subscription expiry dates don't have to match although it is best practice for them to do so
4	Software/Virtual Active-Passive	1 required for the Active/Master device Another SW/Virtual appliance can be directly linked in as the Passive device. The Passive device will have no separate serial number and doesn't communicate with the licensing system.

Please note: HA will not be supported for XG Series appliances with integrated wireless in the first release.

Sophos Firewall Manager (SFM)

SFM Product Licenses

Sophos Firewall Manager is available as a hardware appliance and as a software ISO or virtual appliance for you to install on third-party hardware.

The license is perpetual, i.e. requires no renewal, but we recommend that you add a support option to each quote for SFM to ensure your customer receives product updates and upgrades and warranty beyond the first year for hardware appliances. The support option will have a fixed term and require renewal. See the Support Licensing section for more details.

SFM is licensed by the number of devices which are to be managed.

There are three hardware appliances:

Hardware Model	SFM200	SFM300	SFM400
Recommended # of managed devices	30	150	300

Device # based on current estimates

And six options for software/virtual

SW/Virtual Appliance	SFMv15	SFMv50	SFMv100	SFMv200	SFMv500	SFMv1000
Licensed # managed devices	15	50	100	200	500	1,000

Please note: Sophos Firewall Manager can be used to manage appliances (hardware/virtual/software) running SF-OS only.

Sophos Cloud Firewall Manager (CFM)

CFM v1 Licensing
The Sophos Cloud Firewall Manager is available for Partners only in v1 and as an introductory offer, at no cost.

CFM is accessible through the Cloud Partner Dashboard.

Sophos iView v2

iView Licenses
Sophos iView v2 is available as a software ISO or virtual appliance for you to install on third-party hardware.

The license is perpetual, i.e. requires no renewal, but we recommend that you add a support option to each quote for iView to ensure your customer receives product updates and upgrades. The support option will have a fixed term and require renewal. See the Support Licensing section for more details.

There are five options to purchase iView plus one free version for trial use

iView v2 Virtual/Software	Free	New		New		
Licensed Storage capacity	100 GB	500 GB	1 TB	4 TB	8 TB	Unlimited

☞Please note: Sophos iView v2 can be used to manage appliances (hardware/virtual/software) running SF-OS, Sophos UTM 9.x (recommended from v9.3) and Cyberoam OS.

Other License Types

Trial and Evaluation Licenses
We offer options for your customers and prospects to try out all XG Firewall products. We also offer options for Sophos Partners to use our products. The table below gives you an overview

Evaluation/Testing	SF-OS	iView	SFM	CFM
Partners	1 yr license free (renewable)	Unlimited free (+ 1 yr support – renewable)	1,000 device virtual license free (+ 1 yr support – renewable)	Free w/ v1
Customers	30 day trial	100 GB free	Manage 5 appliances for free	TBD later

☞Please note: If your customer is running a free trial, either a Hardware Evaluation or a Software/Virtual 30-day Trial, and wants to retain their existing hardware or Software/Virtual installation, then you must quote the serial number on the order. This will ensure that the customer can retain their existing appliance configuration and the license will be attached to it.

Support Licensing

With XG Firewall we introduced a new support licensing scheme.

When purchasing individual subscription modules, please note that they now include software feature updates/upgrades for just 90 days and therefore, we would strongly recommend that you always quote a support option or select one of our bundles which already include Enhanced Support.

What you get	Included with purchase	Enhanced Support Plan (Included in bundles)	Enhanced Plus Support Plan
Support Direct telephone and email support	Included for 90-days (business hours only)	Included (24x7)	VIP Access (Senior Support) (24x7)
Security Updates & Patches For the life of the product	Included with an active software subscription	Included with an active software subscription	Included with an active software subscription
Software Feature Updates & Upgrades	Included for 90-days	Included	Included
Consulting Remote consultation on your firewall configuration and security with a Sophos Senior Technical Support Engineer			Included (up to 4 hours)
Warranty and RMA For all hardware appliances	1 year (return/replace)	Advance Exchange (capped at 5 years*)	Advance Exchange (capped at 5 years*). Includes support for connected RED/APs
Technical Account Manager Dedicated named technical account manager		Optional (extra cost)	Optional (extra cost)

*: 5 years from the date of purchase or registration (if that is within 3 months of purchase)
Please note: Sophos RED/AP support & warranty (beyond first year) is included in the Enhanced Plus support of the XG they are connected to.

The XG Firewall Licensing System

The XG Firewall licensing system is a system hosted by Sophos and is used for all XG Firewall, SFM and iView v2 products. It can be accessed from the appliance, from MySophos and from the Partner Portal. All licenses are maintained centrally by Sophos and synchronized to the device - so if there are any changes made on the device (eg. registration of the appliance or entry of license keys) then remember to synchronize to ensure the hosted system is up to date. There is a daily license check built in to XG Firewall to ensure the license stays up to date, so if changes are made they will be reflected on the device within a day.

An XG license is created by registering an appliance using its serial number. This can be done from the appliance itself, from MySophos or from the Partner Portal. If it is a hardware appliance, registration starts the included warranty.

Additional subscriptions can be started or extended by activating license keys. Again, this can be done from the appliance, from MySophos or from the Partner Portal.

Remember, after registering a device or activating license keys, synchronize to ensure the Sophos central licensing system is updated.

Please note: A short video explanation of licensing using an example with XG hardware is available for partners here

TotalProtect and EnterpriseProtect Products

When a TotalProtect or EnterpriseProtect product is registered it automatically starts the FullGuard / EnterpriseGuard license and also starts the Warranty – no license key is issued or needed.

Evaluations

If the Firewall has never had a particular subscription then a 30-day evaluation of that subscription can be started from MySophos or from the appliance Licensing screen.

Please note: each subscription can only be evaluated once

Visibility of License Status

The license status can be viewed in several places; On the appliance licensing screen, in the View Devices page on MySophos, and on the Partner Portal (if you sold the license). These will show the status of each individual subscription and the expiry date.

Upgrading Sophos SG and Cyberoam NG and iA to SF-OS

Sophos SG series appliances and most Cyberoam NG and iA series appliances can also be upgraded to XG Firewall. A KB article listing which models can be upgraded can be found here. With each appliance there is an option to upgrade to XG Firewall using a 30-day Free Trial license or to migrate the license to XG Firewall. We recommend customers select the 30-day trial license option first so they can decide whether they are ready for the change. There are 2 options available during the free trial period; roll-back to the previous license and OS, or, commit to running XG Firewall and fully migrate the license.

Please note: there is no roll-back option once a full license migration has been performed

Information about the Cyberoam upgrade process can be found here. When upgrading an existing Cyberoam appliance there is support for migrating the existing configuration as well as the license.

Please note: for Sophos SG series there is no configuration migration support at the current time (expected in 2017). However, if customers want to proceed they can migrate their existing UTM license and configure XG Firewall afresh. The license migration process is started from the device and involves uploading the existing Sophos UTM license file for that appliance.

If a full license migration is performed then the appliance will receive an XG Firewall license that is equivalent to the existing license in terms of duration and as close as possible in terms of active subscriptions. A guide to what subscriptions will be received can be found here. Once the full migration is completed there is no roll-back option and the previous license will be disabled after 30-days.

Frequently Asked Questions

Here we describe typical questions we get about XG Firewall Licensing. It is split into the following sections:
- Registration
- Activating License Keys
- HA Licensing
- Upgrading Sophos SG and Cyberoam NG / iA Appliances

Registration

Why Register?
- This ensures we have correct contact information for that appliance serial number stored in our hosted licensing system. It also creates the creates the Base license and for a hardware appliance will also start the Warranty
- If the order was for TotalProtect or EnterpriseProtect, it also starts the subscriptions associated with the included FullGuard or EnterpriseGuard licenses.

What Email address should I use when registering?
- The Email address and password should be the one you used when you created your MySophos account or Sophos ID
- If you don't already have a MySophos account or Sophos ID then you must use an email address for a mailbox that is monitored so you can activate the account once it is created
- Unless it is a Home use license, it is strongly recommended you use your company email address instead of a generic free email address such as gmail / hotmail

What is the serial number used for?
- The subscriptions running on the appliance are identified by the serial number
- When communicating with Sophos Support you will need to quote your serial number
- When you are ordering a renewal license you must quote the serial number for the licenses you are renewing (Sophos UTM customers will previously have been used to quoting the License ID). The Serial Number is displayed on the licensing screen on the appliance.
- If you are running either a hardware evaluation or a Software/Virtual 30-day Trial, and you want to retain your existing hardware or Software/Virtual configuration, then you must quote the serial number on the order. This will ensure that you keep the existing hardware appliance or can retain your existing Software/Virtual appliance, and will attach the license to it

Where do I find my serial number?
- The serial number is displayed on the licensing screen of SF-OS. This is the number that must be used when contacting Sophos Support or when ordering a license
- The format of the serial number can vary depending on the origin of the appliance running SF-OS:
  - Sophos SG or XG series – it will be a 15 digit code starting with a letter followed by 14 digits
  - Migrated Cyberoam appliances running SF-OS: it will be a two part code that includes a hyphen '-'. It will start with a letter, followed by 11 digits, then a hyphen, then 6 digits

How long does Registration take?
- Registration takes no more than 30 seconds to process by the licensing system
- Once registration has been completed you need to perform a license synchronization
  - If you registered in the appliance, make sure you use the 'Initiate License Synchronization' button on the 'Thank you' page at the end of the wizard.
  - If you registered the appliance on MySophos then use the 'Synchronize License' button on SF-OS

Activating license keys

What is the license key for?
- License keys are used to activate or extend subscription features on your appliance. License keys are typically for a term of 12, 24 or 36 months and, once activated will either make that feature available or, in the case of a renewal, will extend the expiry date for that feature

Where can I find my license key?
- Sophos delivers a License Schedule which contains a sub-heading 'License Keys' under which you will find a table listing all licenses keys purchased on the order
- The format of a license key is XXXXXXXXXX-XXXXXXXXX (e.g. NWPXG8512-K8HJDC3B9) where the first part describes what the key is for and the second part if a random sequence
- In some regions (UK / US / Canada) the License Schedule is delivered directly to the customer but in other regions it will be the Reseller that is responsible for forwarding the License Schedule to the customer

How do I activate license keys?
- Provided an appliance is registered and a purchased base firewall license is present then license keys can be activated from the appliance licensing screen, from the MySophos portal or the reseller can activate licenses on the customers behalf using the Sophos Partner Portal
- A license key can only be used once and can only be activated on appliances running a purchased version of SF-OS (Base license). License keys cannot be used on the Free 30-day Trial or Home Use licenses. If the appliance is a Sophos UTM/SG or Cyberoam NG / iA appliance that has been upgraded to run SF-OS, then the full 'Migrate License' option must be successfully completed prior to being able to activate license keys. To check this, look at the licensing screen on the appliance to make sure that the Base license status is 'Subscribed' and not 'Evaluating' (v16 onwards)
- License keys from orders for Sophos UTM/SG or Cyberoam NG / iA subscriptions cannot be used on appliances upgraded to run SF-OS, so you must make sure you have applied these prior to using the Migrate License option on SF-OS

Why is there no license key for the subscription I ordered on my License Schedule?
- To make life easier we activate subscriptions for you without using license keys whenever we can. There are 2 main cases where we do this;
  - o TotalProtect or EnterpriseProtect orders – for these orders you will only receive a Serial Number. When you Register that appliance the related subscriptions will automatically activate
  - o Subscription renewals in the UK / US / Canada – in these regions Sophos delivers License Schedules directly to the Customer and so when a renewal order is processed we update the subscriptions attached to the serial number supplied on the order instead of generating license keys

Why can't I activate my license key?
- A license key can only be used once, so will not work if you try to use it again
- A license key is tied to a specific model so it is important to match the appliance model to the license key on the License Schedule. For example, a license key for an XG125 will work on an XG125 but will not work on an XG210
- A license key will only work on a license that is tied to a serial number that has been successfully registered with a purchased base license – check the licensing screen on the appliance to make sure that the Base license status is 'Subscribed' and not 'Evaluating'
- If there was an issue with the order and Sophos subsequently cancelled order, the license keys on the license schedule can no longer be used. In most cases a new license schedule will be issued which will contain new keys.

Sophos XG Firewall Licensing

HA Licensing

What licenses do I need when I have 2 appliances in High Availability mode?
- Active-Active mode:
    - Each appliance needs its own subscriptions and the active subscriptions need to match on both appliances. The expiry dates of the subscriptions do not need to match but it is recommended that they do to ease administration
- Active-Passive mode:
    - Only the Active appliance needs subscriptions and SF-OS will ensure that the Passive appliance has a copy of those subscriptions so it can take on processing if the Active appliance fails
    - It is therefore vital that the subscriptions are activated on the intended Active appliance
    - If a Software / Virtual device is being used then only one Base License needs to be purchased and once that Serial Number has been registered then SF-OS will manage the creation of the Passive appliance – there is no need to purchase a separate Base Firewall license for the Passive device in this case and no need to separately obtain a serial number

Upgrading Sophos SG and Cyberoam NG / iA Appliances

Should I start by using the 30-day FullGuard trial option?
- We strongly recommend that customers select the 30-day trial option first and only select the Migrate License option later once they are 100% sure they want to commit to SF-OS as there are no roll-back options after the full Migrate License option has been completed
- At any point during the 30-day trial you can select the License Migrate option, this will provide an SF-OS license that is equivalent to your existing license and will result in your previous license being de-activated
- The 30-day FullGuard trial option can only be activated once for each appliance so make sure you are ready to start evaluating SF-OS before selecting this option

Can I use Sophos UTM license keys or Cyberoam subscription keys on an appliance running SF-OS?
- No, you cannot use Sophos SG license keys or Cyberoam NG / iA subscription keys after you have migrated your license to SF-OS so it is essential you activate those first while you appliance is still running Sophos UTM or Cyberoam CR-OS

Which Sophos UTM or Cyberoam licenses can be migrated?
- Any license that has been paid for regardless of whether it has active subscriptions or not
- Each paid for license can only be used once with the Migrate License option unless it is a Sophos cluster license in which case you can use it for each node in the cluster
- Free licenses such as Sophos Essential Firewall, Free 30-day Trial, Home Use license or the Partner generated 30-day trial license cannot be migrated

What if I have an Active-Active or Active-Passive setup?
- If you have Sophos cluster (Active-Active) license then you can use the same license file to upgrade each appliance in the cluster
- If you have an Active-Passive setup then use your license file for the Active device – the Active device must be the one running any subscriptions you have purchased and want to migrate. If your Active-Passive setup is for Hardware appliances then you will need to use your other ACT key to create a License file for the Passive appliance (if you haven't already done so)

What subscriptions should I order?
- After you have migrated to SF-OS you need to order XG Firewall (SF-OS) subscriptions. You can no longer activate license keys for the original Sophos SG (UTM) or Cyberoam operating systems as you are now running XG Firewall

- For Sophos SG appliances the subscriptions that need to be ordered are the same ones as for the equivalent XG model. E.g. for SG 125 order XG 125 subscriptions and SG 210 order XG 210 subscriptions
- For all Cyberoam hardware models there are subscriptions for each specific Cyberoam model that is capable of running SF-OS
- If your original model was a Sophos or Cyberoam Software or Virtual appliance – you need to order subscriptions for the number of Cores / RAM that your appliance was migrated to

Further Information

Should you have further questions related to XG Firewall licensing, please contact your Channel Account Manager.

The following Knowledge Base Articles provide valuable information regarding licensing:

[Sophos/Cyberoam Appliances which can be upgraded](#)
[Sophos XG Firewall License Migration - your new license names and components](#)

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